

For the second time in five years our community was devastated by floods. Fortunately our library was spared, though several nearby suffered substantial damage. Within days GFJ's Public Computing Center was assisting affected residents with FEMA applications and other related e-government services, while the library proved a critical asset enabling others to stay connected while they dealt with many disruptions in their daily lives and activities.

The PCC debuted in February with classes focused on helping people find employment and improve their digital literacy. PCC Director April Steenburgh and her staff have developed an outstanding curriculum including fun courses in digital photography and tablets and e-readers.

2011 also saw the growth of our "Download Zone" downloadable e-book and audio-book service, offered in conjunction with the Four County Library System. The service has proved wildly popular with the exploding popularity of e-readers; yet another instance of GFJ adapting its services to accommodate the newest technologies. Readers (and viewers) can stay informed on our latest titles by subscribing to many e-mailed newsletters via our interactive web site (www.gfjlibrary.org) where they can also review their account, reserve titles, download content and register for computer classes. Small wonder visits to our site grew by 43% in 2011!

Our Children's and Teen Departments continued a wide array of programs and services with the goal of developing lifelong readers. There is little you could do so valuable for your child as reading to them and encouraging them to read.

159,853 people visited GFJ in 2011, despite the flood. To paraphrase Mark Twain, reports of the death of the public library have been greatly exaggerated!

Ed Dunscombe, Director



Congressman Hinchey & Assemblywoman Lupardo with GFJ trustees & director at PCC dedication

Computer classes via an ARRA Broadband Technology Opportunity Grant



Summer programs drew capacity crowds

**George F. Johnson Memorial Library
1001 Park St.
Endicott, NY 13760**

**Library Hours:
Monday—Thursday 9-9
Friday-Saturday 9-5
Closed Saturdays July & August**

**607 757-5350
www.gfjlibrary.org
Visit us on Facebook too!**



2011 Annual Report 97 Years!



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Highlight of Activities from our 97th Year of Service to the Community

- Offered digital literacy via Public Computing Center (PCC) utilizing ARRA grant
- Expanded “Overdrive” downloadable e-book & audio book service
- Replaced /repaired damaged interior glass wall panels
- Added 6,714 new books, 188 music CD’s, 519 DVD’s, 177 audio books – all collections remain among the largest of the 43 Four County System member libraries
- 1,579 new patrons registered
- 159,853 patron visits
- Free tax prep program saved participants thousands of dollars

Board of Trustees

- Christine Brown, President
- Jennifer Musa, PhD, Vice-President
- Jo Whitney, Secretary
- Gary Beattie
- Paul Del Rosso
- Marie McLean-Yurecka
- Chris Ryan, M.D.
- Patrick Schafer
- Sara-Jo Sites



Service Measurements:

- Days open: 290
- Circulation: 192,166
- Reference questions: 15,483
- In-house reserve requests: 3,639
- Interlibrary loans received: 7,673
- Interlibrary loans provided: 9,567
- Registered borrowers: 20,521
- Programs: 643 (+106%)
- Program attendance: 11,746 (+35%)
- Internet usage: 32,471
- Wi-Fi sessions: 2,101 (+40%)
- Study room use: 433
- Public fax transmissions: 886
- Group meetings: 239
- Free tax returns prepared by volunteers: 318
- Web site visits: 272,127 (+43%)



2011 Raffle Quilt

*In memory our friend & colleague,
Jane Welsh 1945-2012*

Financial Report

2011 Receipts:

Union library district:	\$884,488
Broome County:	23,787
Fines/Fees etc.:	35,997
Grants & NYS aid:	95,972
Gifts & Donations:	13,277
Interest on deposits:	3,911
Total Receipts:	\$1,057,313

2011 Expenditures:

Salaries & benefits (current staff):	\$614,210
Print material:	114,576
Computer lab (including staff)	81,842
Health insurance (retired):	63,637
Automation:	37,447
Building operations & maintenance:	27,729
Building improvements:	154,662
Audiovisual material:	22,979
Contracted services:	19,106
Equipment/furniture:	6,400
Office supplies:	10,294
Liability insurance:	8,360
Publicity:	5,809
Miscellaneous:	3,911
Programming:	2,248
Postage:	1,404
Travel:	717
Total Expenditures:	\$1,175,331