

How often do you visit the G.F. Johnson Memorial Library in person?	Answer
Weekly	75
Monthly	56
A Few Times Per Year	53
Seldom/Never	26

When you do come in, during which time do you visit most often?	Answer
Early (9am - 1pm)	89
Mid-day (1pm - 5pm)	117
Early Evening (5pm - 7pm)	24
Late Evening (7pm - 9pm)	7

What is your primary use of the library?	Answer
Leisure/ Pleasure Reading	173
Study/ School	14
Public Computer Use	22
Tech Center Help	55
Media	5
Office Resources*	6
Book Sale	3
Library Events**	3

* Office Resources are Faxing, Copying, Hotspots, Printing, Tax Forms

** Library Events are any programs other than Tech Center help & classes

Which of our online resources do you use from home?

Online Catalog	103
Libby	47
Tech Center classes	73
Linked-In	7
Mango Languages	7
I don't use any from home	54

Comments

3 pm Weds works well for classes for me.

Cheaper late fees would be wonderful please and thank you. KR Paper Entry

Daily. I hope that you put the donation jar back on the circulation desk. KR Paper Entry

Did not answer question 4, so assumed. KR paper entry

Great Experience! KR Entry

Great people, very helpful. KR Entry

I also attend the adult book group. When that is in person, I'm in the library monthly. It's a great place to visit!

I am 76 yrs old and have been coming to the library since I was a child. I now live in the Town of Binghamton but still prefer to make the drive to Endicott to use the GFJ library.

I am enjoying the Tech classes & learning from them! Thank you!

I am grateful for all of the help that I get from the library.

I am so very grateful for the 'help and support' sessions, particularly for Zoom meetings. Ken(ny) has been amazingly kind, patient, and accessible.

I am visually impaired and the library personal have found books I can read at their libraries. This helps a lot! KR paper entry

I appreciate the library being open as many hours as possible.

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I do use the Finger Laks Library online system because its easy. Really appreciate the Broome County Library System! KR Paper Entry

I don't use any from home resources except during COVID. KR Paper Entry

I enjoy being able to reserve a book online and receive an email telling me it's in. Very easy and well worth the 25 cents!

I enjoyed the zoom session I attended. I found the information helpful and interesting and I like the convenience of being able to participate remotely.

I feel you do not pick up books signs in the parking lot. One sign should do. You are taking up 2 extra parking spaces. KR Paper Entry

I have come in person more in the past but due to closing and covid not as frequently now. Technical classes and one on one tech support is a great service.

I have only attended a few tech classes via ZOOM but appreciate that you have them. Thanks you

I just filled out the survey but neglected to praise the Tech dept. Love the webinars and its convenience.

I live in Binghamton and use the Binghamton Library normally. I have come to the GFJ Library a few times for Tech Center help. It is a valuable resource. Thank you.

I live in Conklin , so don't get out to G.F. Johnson. We like the tech classes that are offered online and the few we have attended in person in the past. For reading, we use the downtown Binghamton Library, although we have n't even been there during the pandemic.

I love this library and the helpful and friendly staff. I have tried Libby and Mango and will do so more often in the future.

I love this library! KR Paper Entry

I love this library. KR paper entry

I phone in to reserve books. KR Paper Entry

I still never received the free newsletter

I'll be glad when masks are not required. KR Entry

In terms of the four county system and what library is open when it is nice to have an alternative in terms of hours open locally

increase computer use to a minimum of two hours a day, offer Sunday afternoon hours during school year perhaps on an alternating schedule with other libraries in the Triple Cities

Increase the large print section!! KR Entry

It is a great service to general public to explore and expand their experience.

It's a wonderful place!! KR Paper Entry

Keep up the good work!! KR Paper Entry

Library staff is extremely knowledgeable, helpful, and kind. KR Paper Entry

Love the 4cls system! KR Paper Entry.

Love the GFJ library - always have! Thank You. KR paper entry

Love the online classes. Maybe the topic's can be expanded more to include more subjects.

Lovely Library! KR Paper Entry

Lovely Service. KR Entry

Lower late fees. Treating people with disabilities with respect. KR Paper Entry

Make tech center classes available after they've taken place for ppl who couldn't attend live.

Mango Languages- although this looks interesting... KR paper entry

Material should be able to renew up to 3 times provided it isn't on hold for someone else. The 25c reserve/ILL fee is a nuisance why do you charge it & how much staff time is used to count/log/audit the money or to apply and remove charges to accounts?

My kids and I do a lot of reading together, I have a 1 year old and a 5 year old. We love our library! Thank-You! KR Paper Entry

Nice place. KR Paper Entry

Please consider being mask optional!

Please consider offering tech classes at different times of the day.

PLEASE EXCUSE MY CONFUSING RESPONSES AS, ALTHOUGH THE TOPICS ARE GERMAIN, INTERESTING AND MY DESIRE TO PARTICIPATE IS EVIDENT, I SELDOM HAVE ANY FREE TIME TO ATTEND THE ONLINE EDUCATION. IT WOULD BE A BLESSING IF THE COURSES OFFERED WERE ABLE TO BE ACCESSED AS ANYTIME (LIKE A PODCAST).

Please extend computer time beyond one hour time limit. At least 90-120 minutes, if not more. Thank you for your great and useful service. KR Entry

Please stop the masks. I have friends who don't come sadly for this reason. It's a barrier for some. KR Entry

Really appreciate the selection of children's books! 96 out of 100 of the books I search are owned by this library. KR paper entry

Really hope Tech Center Classes in person start again! KR Paper Entry

Sara-Jo Sites is a treasure, & Mary Ann Karre is a tech wizard...a librarian's librarian.

Thank you for all your precautions during the pandemic and for all the virtual story times for kiddos - we were saved with them more than once during the adults working from home times!

Thank you for being so thoughtful, helpful and courteous at the GFJ Library in Endicott! KR Paper Entry

Thank you for everything that you do! My children and I always look forward to our trips to the library!!

Thank you for informative classes.

Thank you so much for all those tech classes!!!!

Thank you so much for providing such incredible programs for children. Early in Summer & Early evening during school year. KR paper entry

Thank you very greatly for your courtesy! God Bless you All! KR Entry

Thanks for all you do!

The library is an extremely valuable asset to the community and should be fully supported.

The Library, GFJ in particular, does a wonderful service for the community. I've been coming for years and find the library to be one of the best features of our community. KR Entry

the pandemic changed my more frequent visits to the library. I am slow getting back. reading a lot digitally and have not used Libby since I got a new phone and computer. But I would like to borrow books digitally again.

The Tech Center classes are WONDERFUL. Thank you so much!

The Tech Center is amazing. Their presentations are very helpful.

The woman who checked out my books was very sweet. Her name was Nancy. KR Paper Entry

This is a wonderful library that I have appreciated for more than 50 years.

Treat people with disabilities with respect. KR Paper Entry

Tried to sign in for a zoom meeting and could not do so.

We love GFJ Library! Mid-day Summer, Early evening school year. KR paper entry

We love the library! KR Paper Entry

We love your library. KR Paper Entry

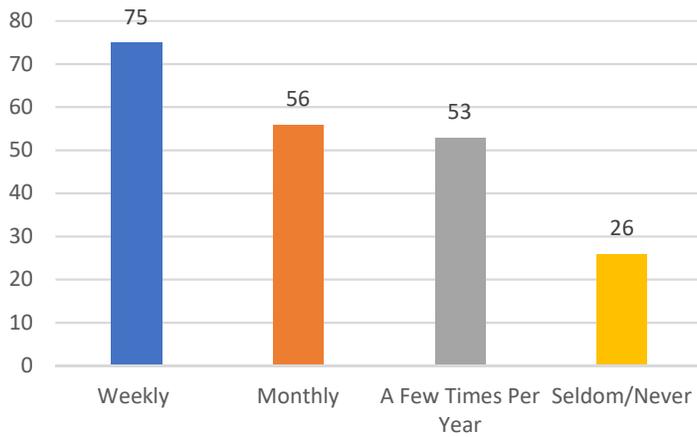
Wish more adult activities-ie: crafts, book reviews, speakers. KR paper entry

You are doing a great service to our community! Thank you for what you do!

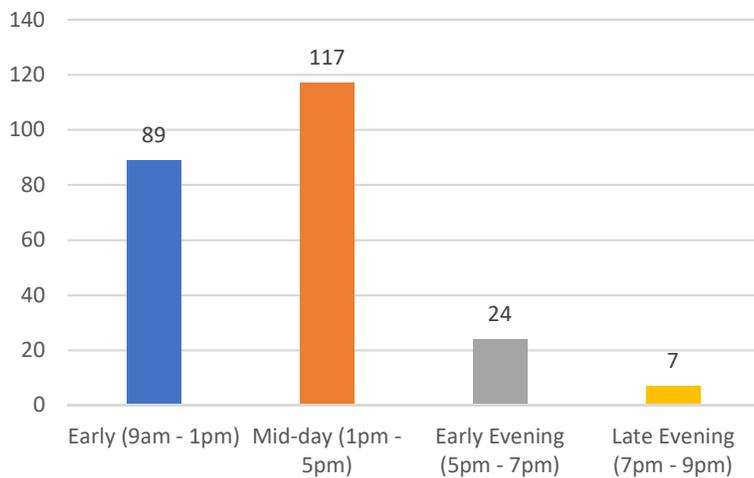
Your tech classes are extremely valuable. All personnel are knowledgeable and very friendly.

Your tech services spend most of their time on Google issues. I have Apple devices so do not utilize your Tech Center very much

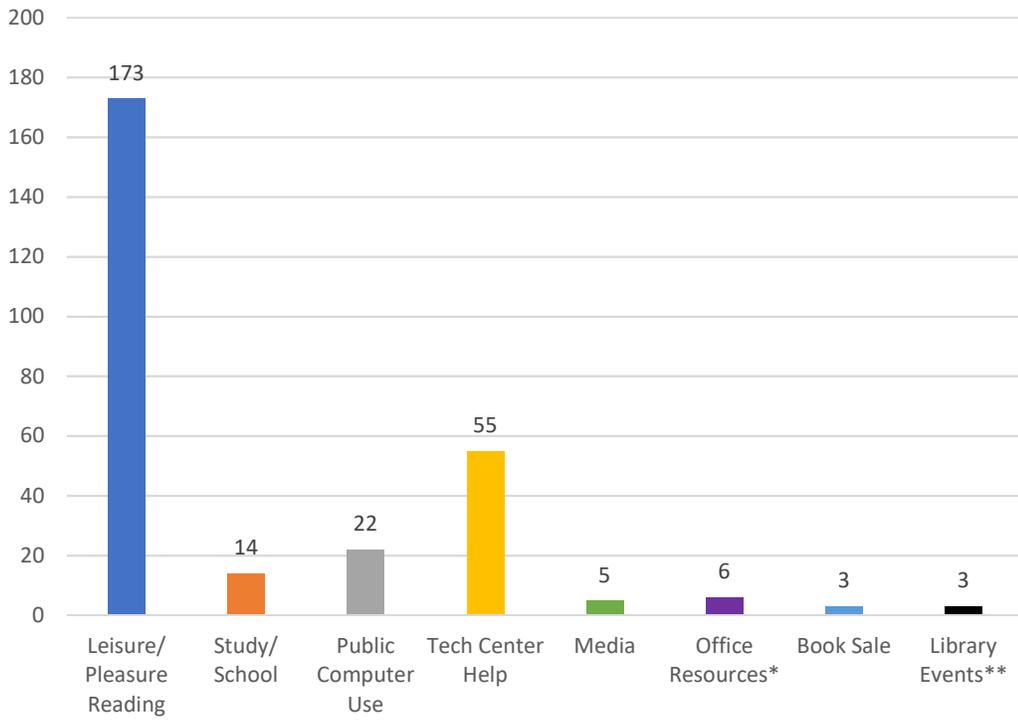
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What is your primary use of the library?



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